

2023 BOOKING FORM

SURNAME NAME
 ADDRESS
 POSTCODE CITY COUNTRY
 PHONE MOBILE
 E MAIL

How did you hear about Esterel Caravaning ?.....

Check-in Datefrom 1pm - Check-out Date before 11am

From July 09th to August 27th 2023, all bookings must be from Sunday to Sunday

☐ IMPERIAL
☐ ROYAL MAXI
☐ CONFORT

☐ DELUXE PRESTIGE
☐ LUXE
☐ PALACE DE LUXE

☐ MAXI
☐ STANDARD

Names & Dates of Birth of all Guests staying in the Caravan / Camper-Van (max. 6 pers.)



1st..... Date of Birth
 2nd..... Date of Birth
 3rd..... Date of Birth
 4th..... Date of Birth
 5th..... Date of Birth
 6th..... Date of Birth



number.....
 Breed



number
 type



number



☐ yes ☐ no

Option of a small tent alongside your caravan / camper-van pitch
 Tent-only pitch bookings are not permitted

☐ Refrigerator rental : €35 / week + €50 deposit to be paid upon arrival
☒ Cancellation Insurance ☐ I do not wish to purchase cancellation insurance and pay the €20 fee

Car Measurements



..... X m



..... X m



..... X m

Vehicle Number Plate (for expedited entry) :

Measurements incl. Awning
 and/or Arrow

Measurements incl. Awning

☐ Awning ☐ Single Axle ☐ Double Axle

This reservation is deemed valid within the Terms & Conditions set forth under the sole approval of Esterel Caravaning and granted upon the guest receiving his/her deposit receipt which must be marked confirmed and upon which his/her pitch number must be stated.

I will pay for my booking to the amount of € By Means of ☐ Credit/Debit Card ☐ Bank Transfer

Bank Transfer Account Details :
 S.A. HOSTELLERIE PLEIN AIR AGAY

Crédit Agricole Fréjus Espace n° 19106 00004 43503269261 22
 FR76 1910 6000 0443 5032 6926 122 (IBAN) AGRIFRPP891 (BIC)



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www.esterel-caravaning.fr contact@esterel-caravaning.fr [Facebook : /campingesterel](https://www.facebook.com/campingesterel)

Sté d'Hostellerie de plein air d'Agay-SA au Directoire et conseil de surveillance au capital de 300.000 € RC. Fréjus 75 B 301761359 - INSEE/ Siret 30176135900027
 N° TVA intracommunautaire FR 643 01761359 Arrêté préfectoral N° 2011/15 du 28 juin 2011

www.esterel-caravaning.co.uk 23

HOW TO BOOK?

- **OPTION** : We recommend that you put down an option either by phone or by e-mail. You can also book via our website : www.esterel-caravaning.co.uk This option will be valid for 10 days. If we have not received your booking form along with your deposit within the 10 day period, your option will automatically be cancelled.

- **RESERVATION** : Your reservation is nominative and can not be transferred to another person. Upon receipt of your completed form, accompanied by the deposit (€180) and reservation fee (€40 & non-refundable) paid either by credit/debit card or bank transfer, you will receive a written confirmation along with your allocated pitch number.

[Your high season stay, from July 09th to August 27th 2023, is strictly on a week to week basis from Sunday to the following Sunday.](#)

- **CHANGE OF DATES** : Should you wish to change your booking dates, full payment for the dates originally specified on the contract will still be required.

TERMS & CONDITIONS OF RENTAL CONTRACT

1 - The number of the hired pitch will be determined once you have received the receipt for your deposit payment, which also confirms your reservation dates thus creating a final & definitive contract of hire.

2 - **Cancellation insurance**: We recommend that you purchase an optional cancellation insurance policy.

-This policy amounts to €20 per stay and should cover the entirety of your stay. This insurance policy can only be taken out once the initial reservation is made. The amount due for the insurance should be paid alongside the initial down payment. -The insurance will only be paid out if you notify the campsite of your cancellation by registered mail together with the relevant (official) written statements and/or documents within 3 days after the event that have given rise to the cancellation.

-The insurance will only pay out (the deposit paid minus the booking fee and the cancellation insurance) if the required notification is given between the date of reservation and prior to check-in on the first day of the booking. -The following items are covered: *Death, a serious accident with bodily harm or a serious sickness of yourself or next

of kin. *Dismissal by your employer or that of your spouse or partner. *A transfer movement within your employer's organisation.

*Damage to your house as a result of fire, burglary, vandalism, extreme weather conditions or natural disasters.

-The insurance will only pay out if one of the above events happens before your stay begins and not during your stay.

3 - The hirer is required to take possession of his booked pitch by the date as stated overleaf. The contract will be void if the hirer does not check in and occupy the pitch 24 hours after the start of his/her reservation period. Thereafter the contract will be deemed cancelled. In this case, the deposit paid will be withheld and full letting rights of the concerned pitch will be reverted back to the owner. Esterel Caravaning will be in the position to rent the pitch immediately. A deposit is required on arrival for the 'Imperial',

'Deluxe Prestige', 'Luxe', 'Palace de Luxe' & 'Confort' pitches. This deposit will be returned on departure, after reception of the key and after the departure 'check-out' for pitch/equipment cleanliness.

The pitch rentals with Spa (Palace de Luxe, Royal Maxi & Imperial) must be rented for a minimum of 4 nights.

4 - If on arrival the hirer wishes to change the allocated pitch for a different one, this will be subject to availability and will only be granted after consulting the camp-site management.

5 - The pitch amenities consist of 16 or 32 Amp electrical power outlets, water, drainage systems and of course, communal toilets and shower blocks. The Luxe pitches and Palace de Luxe pitch have private toilets, wash basins and shower facilities with hot water, electrical power outlets, a waste water outlet and heaters.

6 - The prices are set out at the beginning of the season and include water, electricity, swimming pools, free games and activities, except for mountain bike rentals.

7 - During peak season, the hiring period for the pitch is from Sunday to Sunday. [The price for 2 people is per week. You will be billed for the dates booked and you must pay the full amount remaining on your balance for your stay upon arrival.](#)

8 - **BARBECUES AND ANY OTHER FORM OF OUTSIDE COOKING WITH FLAMES ARE STRICTLY FORBIDDEN.**

9 - Maximum of 6 people per pitch : For safety and comfort reasons, the number of persons per pitch is limited to 6. Pets are permitted,

however please notify us in advance if you wish to bring one with you. Dogs should be permanently held on a leash.

10 - The hirer and his family must respect and abide by all camp-site rules noted both in the information book given upon arrival as well as on the notice board outside reception.

11 - The Wi-Fi is free of charge however Esterel Caravaning cannot be held responsible for the network reliability or the connection speed.

[12 - As per French hygiene regulations : All forms of Board shorts, swimming shorts and all other types of shorts are strictly forbidden inside the swimming pool.](#)

13- **MEDIATOR**: In case of a dispute and after contacting the company's «customer» services department, any camp-site customer has the ability to contact a consumption ombudsman, within a period of one year from the date of the written complaint, by recorded delivery, to the owner. The coordinates of the mediator susceptible of being used by the customer, are: CMAP (Centre de Médiation et d'Arbitrage de Paris - CCI de Paris): www.cmap.fr consommation@cmap.fr 39 Av. F.D Roosevelt 75008 PARIS Phone +33 1 44 11 95 40

I understand and accept the reservation terms and conditions.

Date :..... Signature :.....

